



DASMA
Door & Access Systems
Manufacturers Association
International

COMMERCIAL & RESIDENTIAL GARAGE DOOR DIVISION

TECHNICAL DATA SHEET

#170

1300 Sumner Avenue
Cleveland, Ohio 44115-2851
Phone: 216-241-7333 • Fax: 216-241-0105
E-mail: dasma@dasma.com

DASMA Garage Door Certification Program Common Questions and Answers Dealers/Contractors/Design Professionals/Code Officials/Consumers

1. *(Program scope) What performance criteria does the program cover?* Wind load and windborne debris resistance.
2. *(Performance requirements) How do I find out the wind load requirements and windborne debris resistance requirements for a particular door installation?* The building department having authority over the installation. The department may be either a city or county government entity.
3. *(New and replacement installations) Does the program cover both new and replacement installations?*
Yes.
4. *(Label installation) When is the label applied to the door?* The manufacturer determines whether the label is applied at the factory or at the point of installation.
5. *(Label function) How is the label verified as applying to the door being installed?* A notation on the label indicating reference to the applicable drawing for the door.
6. *(Certification verification) What is the means of verifying that a product is enrolled in the program?* Through a "listing number" maintained by the Program Administrator, indicated on the product label, and published at the certification program web site.
7. *(Listing number) What is the use of the "listing number" on the label?* The "listing number" identifies the product and the manufacturer and cross-references the door to a particular set of documents and to the web site listing.

Note: Technical Data Sheets are information tools only and should not be used as substitutes for instructions from individual manufacturers. Always consult with individual manufacturers for specific recommendations for their products and check the applicable local regulations.

This Technical Data Sheet was prepared by the members of DASMA's Commercial & Residential Garage Door Division Technical Committee. DASMA is a trade association comprising manufacturers of rolling doors, fire doors, grilles, counter shutters, sheet doors, and related products; upward-acting residential and commercial garage doors; operating devices for garage doors and gates, sensing devices, and electronic remote controls for garage doors and gate operators; as well as companies that manufacture or supply either raw materials or significant components used in the manufacture and installation of the Active Members' products.

8. *(Policing installations) Is the program intended to "police" installations?* The program is intended to verify the certified values of enrolled products as produced by participants. Local code officials check that installations meet applicable code requirements.
9. *(Dealer as a manufacturer) Can a dealer be considered a "manufacturer" within the context of the program?* Yes, if a particular dealer takes responsibility for design of a garage door system and purchasing and controlling components of a system.
10. *(Improper installation) Can a challenge apply to the improper installation of a product?* Yes.
11. *(Improper installation) How does a participant take action against a dealer who may be improperly installing enrolled products?* Although DASMA has no control over the business dealings of a participant with respect to a dealer, improper installation of enrolled products puts the participant at risk of challenge procedures. It is, therefore, in the best interest of the participant to resolve this situation.
12. *(Challenging a competitor) Can a dealer challenge a competitor's door and/or installation?* Challenges are limited to manufacturers as the initiating party. The answer is "yes" only if a dealer is defined as a manufacturer within the terms of the program, and the challenge would be against the party responsible for manufacturing the challenged product. Dealers should contact their supplying manufacturer if they discover any discrepancies in competitors' enrolled products.

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