



Dahms

President of Delden, Denise Dahms, dies at 65

On August 19, 2023, Denise Carol Dahms, president of Delden Manufacturing, passed away at the age of 65. Dahms worked for the Delden Manufacturing Company in Kansas City for 42 years. She had served as president of the company for the past 30 years.

Dahms was born on September 7, 1957, to Gene and Freida Renner. Gene was the founder of Delden Mfg. Denise began her career at Delden in 1974, and throughout

her tenure she held various positions, including traveling salesperson, inside sales, office manager, general manager, vice president, and eventually president of Renner Suppler and Delden Mfg.

Denise earned a bachelor's degree in business from the University of Missouri-Kansas City. She was a member of the Hamilton United Methodist Church and enjoyed spending time with her family and friends at her home in the Lake of the Ozarks.

Denise is survived by her husband, Steven Dahms, her two sons William Dahms (Nicolette Whitney) and Steven Z. Dahms, and her six grandchildren: Gunner, Macie, Cecilee, Addilynn, Corbin, and Reece.

William Dahms, Denise's son, and Brad Dodson, Denise's nephew, are currently running the company and will continue to do so moving forward. This already was the succession plan, it just happened sooner than expected. Per William and Brad, "We are 3rd generation owner-operators and have been preparing for this direction for the last five years. In many ways, most of our adult lives. We have great confidence and trust in our management team, as we all work together to continue the legacy of our leader, Denise." ■

Raynor Promotes RJ Shannon to VP of supply chain

In July, Raynor Garage Doors promoted RJ Shannon to vice president of supply chain. In this role and as a new member of the Raynor Executive Management Team, Shannon will collaborate with Purchasing and provide executive leadership to the distribution centers, transportation team, and inventory control group.

Shannon is participating in Raynor's Next Generation Management Development Program, and the VP position is the next step in the program. He has served in various positions at Raynor, including customer service representative, residential product manager, regional sales manager, Dixon distribution center manager, and most recently as director of logistics.

He has a bachelor's degree in industrial distribution with a minor in business administration from Texas A&M University and a master's degree in business administration from the University of Chicago Booth School of Business. ■



Shannon

BMP High Speed Doors appoints VP of Sales

In November, BMP High Speed Doors (BMP) appointed Whitney Hopper as its new vice president of sales. Hopper brings over 20 years of extensive experience in the high-speed door industry. His in-depth market knowledge and proven track record in driving sales and expanding market share will be instrumental to BMP.

Hopper will oversee the BMP Group of High-Performance Doors and be responsible for driving sales strategies, developing strong customer relationships, and working closely with the BMP team to provide high-quality, innovative door solutions to clients across the nation. ■



Hopper

Former ArmRLite CEO Wilma Dourney passes away at 80

Wilma M. Dourney, former CEO of ArmRLite Overhead Doors, passed away on August 30, 2023, at the age of 80. Born in Bell Buckle, Tenn., Wilma graduated valedictorian of her high school class in 1961 before enlisting in the United States Army.



Jack and Wilma Dourney

Prior to joining her husband Jack Dourney at ArmRLite Overhead Doors, Wilma had a successful career as southeast regional sales manager at Tridon, a Canadian-based auto parts manufacturer in Smyrna, Tenn.

Wilma enjoyed over 35 years of hard work and success at ArmRLite and retired as CEO. Denise's daughter, Shannon McGrady, serves as the current CEO of ArmRLite and has held the position since her mother retired in 2015.

Denise loved her faith, reading, sewing, following politics, and spending time with her family. She is survived by her five children Shannon McGrady (Rob Marsh); Sue Dourney Erskine (Bill Erskine, deceased); Debbie Dourney Dynan; Cindy Dourney Tran; and Doris Dourney Dorey; her nine grandchildren and four great-grandchildren; and her Wheaten Terrier Sophie. ■



Raynor Chairman and CEO Ray Neisewander III celebrates 40-Year anniversary

In August, Ray Neisewander III, chairman and CEO of Raynor Worldwide and a 3rd generation leader, celebrated 40 years of dedicated service with the company. His leadership has been a driving force in Raynor's remarkable journey of growth and transformation while maintaining its heritage and core values.

Throughout his career, Neisewander has also served the garage door industry at large, having held several leadership positions in industry trade organizations IDA and DASMA, including his current role as a DASMA board member. ■

DASMA's legal counsel, Nathan J. Breen, dies at 49

Nathan J. Breen, longtime advisor and DASMA's primary legal counsel since 2021, passed away unexpectedly on Dec. 3, 2023. Breen has been actively involved with DASMA for over two decades, providing advice to the Board of Directors and DASMA members on antitrust law, association bylaws, intellectual property law, and other legal topics, as needed.

Breen was a partner at the law firm Howe and Hutton (H&H). He earned his undergraduate degree from DePaul University and his Juris Doctorate from The John Marshall Law School. In 1999, he took a position at H&H in the intellectual property area within the nonprofit organization niche. Over the years, he transitioned into association governance, antitrust, and standards, and served as counsel to numerous trade associations for various industries including DASMA. Naomi Angel, who previously served as DASMA's legal counsel for 25 years, will serve as interim legal counsel.

Breen had a passion for food, music, and life. He enjoyed crafting delicious meals and spending time with his family, attending concerts, and playing in his friend's band, Little Big Fat. He prioritized experiences over possessions and appreciated traveling with those closest to him. He leaves behind his loving wife Anne, two daughters, Emily and Chelsea, and many other friends and close family members. ■



Breen

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Neighborly president and CEO unexpectedly passes away

On September 7, 2023, Michael Bidwell, president and CEO of Neighborly, unexpectedly passed away at the age of 65.

Bidwell worked at Neighborly for almost 40 years. His career began



in April 1984 when he opened a Rainbow International Carpet Cleaning & Restoration franchise in Tucson, Ariz. In 1987, Bidwell became the first multi-concept franchisee and area developer when he started the first Worldwide Refinishing Systems — now known as DreamMaker Bath and Kitchen.

He was a highly successful multi-unit franchisee, being named Franchisee of the Year and Top Gun for each franchise brand he owned. In 1995, Bidwell was recruited to the Neighborly world headquarters in Waco, Texas. He was appointed president and CEO in January 2014.

Jon Shell, chief financial officer since 2015, has been appointed interim president and CEO of Neighborly; Mary Thompson, chief operating officer since 2015, will continue to lead Neighborly franchise owner relationships with the support of other Neighborly Corporate Leadership. ■

Raynor announces new Dixon distribution manager

In July, Raynor Garage Doors promoted Jim Mills to Dixon distribution manager. Mills will be responsible for all outbound logistics functions at the Dixon, Ill. plant, while continuing to oversee the Denver distribution center.

Mills started his career with Raynor in August 1988, working in various production positions before moving into customer service in 2002. In 2004, he was promoted to warehouse supervisor, then rolling steel shift supervisor, and most recently Denver distribution center manager. ■



Hörmann welcomes Brad Windsor

In September 2023, Hörmann North America welcomed Brad Windsor as the new western Canada territory sales manager for the sectional commercial and residential door division. Windsor has over 10 years of experience in the overhead door industry, including roles in sales and operations, branch management, and as a residential door sales manager. ■



Hörmann names Cincinnati territory manager

In October, Hörmann North America announced that John Fox had joined their commercial sectional and residential door sales team as the territory manager for the greater Cincinnati, Ohio area.



Fox has over 30 years of experience in retail management where he held various manager positions, including district manager, national sales and marketing, regional

sales, and general manager. He spent 17 of those years with Wayne Dalton, Genie, and Overhead Door working in both retail and dealer capacities. ■

Raynor welcomes new director of engineering

In September, Raynor Garage Doors welcomed Jon Freas as the new director of engineering. Freas will lead and oversee several critical engineering functions and product management.

Prior to Raynor, Freas held various positions at Wahl Clipper from 1996 to September 2023, including design manager, senior project engineer, engineering manager, and director of engineering. Throughout this tenure, he helped spearhead new product development and drive advancements in manufacturing engineering.

Freas graduated from Northern Illinois University with a bachelor's degree in mechanical engineering and brings 27 years of engineering and leadership experience to Raynor. ■





Guzman

Guardian Access & Door Hardware appoints new sales representative

In August, Guardian Access & Door Hardware promoted Sebastian Guzman to sales representative for the West region. Previously, Guzman served as a technical service manager for Guardian and developed a strong technical knowledge of Guardian operators and Smart products.

Guzman will be based in the Tucson, Ariz. area and will be responsible for growing sales in Ariz., Calif. Colo., Idaho, Mont., Nev., Ore., Utah, Wash., Wyo., and Western Canada. ■



Hays

Keith Hays joins Hörmann North America

In October, Hörmann North America hired Keith Hays as their commercial sectional and residential door sales team's territory manager for Chicagoland.

Keith is a 28-year veteran of the door and access systems industry. He has 15 years of experience in service and installation plus 13 years of experience working directly with independent dealers. ■

Hörmann North America welcomes Perry Billington

In August, Perry Billington joined Hörmann North America as the new regional sales manager for the Mid-West territory, which includes Ark., Kan., Mo., and Okla.

Billington is a 32-year veteran of the high-performance door and loading dock industry and has worked for DH Pace and Rite Hite distributors. He has extensive experience working with end users and as a sales representative for door and dock manufacturing and distribution. ■



Billington

Raynor Promotes new director of Information Systems

In July, Raynor Garage Doors promoted Lance King to vice president of Information Systems. In this role, King will provide executive leadership focused on optimizing technology infrastructure, information security, and data management within the organization.



King

King began his career at Raynor in 1994 and dedicated 24 years to the business before working at Wahl Clipper Corporation for a short period. He returned to Raynor in February 2022 as the director of information systems.

King and his team have been integral in the transitional move from Raynor's River Road Campus to their new Corporate Drive Campus Facility. ■

Scott Newrones joins Hörmann North America

In September, Hörmann North America announced that Scott Newrones had joined their sectional commercial and residential door sales team as a territory manager for Southwest Ore., Northwest Calif., and Wash.

With over 30 years of sales and operations experience, Newrones has spent the most recent 14 years selling residential and commercial doors for an established dealer in the Portland, Ore. area. ■



Newrones