

IS ANGIE'S LIST VALID?

279 garage door companies receive its 2016 Super Service Award

In February, Angie's List provided Door + Access Systems with the list of all retail garage door companies that earned the 2016 Angie's List Super Service Award (SSA). The list contains 279 door companies in 40 states. We list them all here and encourage dealers to send us your thoughts about the list's validity.

Consumer review sites like Angie's List are struggling to develop a system that genuinely reflects consumer feedback. Angie's List hopes to emerge as a leader in a race with other review sites such as Yelp, BBB, Houzz, Google, Facebook, HomeAdvisor, and others.

"This year's winners are the first group of service pros to earn the SSA since our consumer reviews became accessible at a free membership level," said Angie's List founder Angie Hicks.

Since the site's beginning in 1995, consumers needed to pay a membership fee to see reviews. However, in July 2016, the site announced that access to all reviews of home services companies is now free of charge.

How to earn the SSA

Fewer than 5 percent of companies on Angie's List meet the award's requirements, which include earning an A grade average for the review period, passing a criminal background check, and abiding by Angie's List's operational guidelines.

Companies are graded on an A through F scale in criteria ranging from price to professionalism to punctuality, and ratings are updated

daily as consumers submit new, verified reviews to the list. The 2016 award badges are displayed on winning company profiles (at AngiesList.com) at no cost to companies that have earned and accepted the award.

Angie's List claims 4.5 million consumers, service providers in 720 categories, and 10 million verified reviews.

Beating bad reviews

Garage door businesses can hire services that monitor review sites, "bury negative reviews," and incentivize positive reviews. Do a Google search for "online reputation management" to see all the companies doing this.

Some door companies genuinely earn their positive online reputations by continually providing excellent service at fair prices and responding to unhappy customers. Other companies, however, have learned how to manipulate the system, bury bad reviews, and falsely generate positive reviews.

We post this list of Angie's Super Service Award winners in hopes that door dealers will respond with their feedback about the legitimacy of Angie's system. Is it fair?

Are other door companies gaming the system to their advantage? ■



Send your email feedback to the editor at trw@tomwadsworth.com.

Angie's 2016 Super Service Awards*	Market Area	State
Garage Doors 4 U	Birmingham	AL
Precision Door Service	Mobile	AL
A Authentic Garage Door Svc	Phoenix	AZ
Garage Door Solutions	Phoenix	AZ
MasterCraft Garage Door Svc	Phoenix	AZ
My Garage Guys	Phoenix	AZ
A1 Garage Door Service	Phoenix/Tucson	AZ
Discount Door Service	Tucson	AZ
Phillips Garage Door	Fresno	CA
Garage Door Medics	LA/San Diego	CA
Dyer's Garage Doors	Los Angeles	CA
Entry Systems Garage Door Svc	Los Angeles	CA
Infinity Garage Door	Los Angeles	CA
L & S Garage Door	Los Angeles	CA
Master Garage Doors & Gates	Los Angeles	CA
Metal Garage Doors and Gates	Los Angeles	CA
Precision Door Svcs of So. Cal.	Los Angeles	CA
Preferred Garage Door	Los Angeles	CA
Prestige Overhead Doors	Los Angeles	CA
Sam's Garage Doors	Los Angeles	CA
Viking Garage Doors	Los Angeles	CA
White Knight Home Services	Los Angeles	CA
Scott's Garage Door Services	Redding	CA
1A Advanced Garage Doors	Sacramento	CA
CJ'S Garage Door Repair	Sacramento	CA
Haney Door Service	Sacramento	CA
Rolling Garage Doors & Gates	Sacramento	CA

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Sac's Garage Door Repair	Sacramento	CA
Bradbury Garage Doors	San Diego	CA
Easy Open Door	San Diego	CA
Sears Garage Door Repair	San Diego	CA
Viper Garage Doors Gates & Fences	San Diego	CA
Alcosta Overhead Door	SF Bay Area	CA
Halcyon Overhead Door	SF Bay Area	CA
Marin Door Pros Garage Door	SF Bay Area	CA
Precision Door Service	SF Bay Area	CA
Ichord Overhead Garage Doors	Stockton/Modesto	CA
Academy Overhead Door	Colorado Springs	CO
Mountain Fox Garage Doors	Colorado Springs	CO
A Better Garage Door	Denver	CO
Advanced Door Works	Denver	CO
Johnson Garage Doors	Denver	CO
Pro Lift Garage Door	Denver	CO
American Overhead Door	Hartford	CT
Automatic Door	Hartford	CT
Garage Doors of Fairfield County	Hartford	CT
Atlas Overhead Door Sales	Hartford/Springfield	CT
Fairfield County Overhead Door	NYC Area	CT
Ace Overhead Doors	Norwich/New London	CT
JW Home Improvement	Washington D.C.	DC
Blue Water Garage Door Svcs	Niceville	FL
RTS All American Garage Doors	Pensacola	FL
America's Garage Doors	Jacksonville	FL
Precision Door Service	Jacksonville	FL

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Precision Garage Door Service	Melbourne/Palm Bay	FL
Tropical Doors	Melbourne/Palm Bay	FL
Actsys Door Systems	Miami/Ft. Lauderdale	FL
Brian's Garage Doors	Miami/Ft. Lauderdale	FL
Brotten Garage Door Sales	Miami/Ft. Lauderdale	FL
Florida Garage Door	Miami/Ft. Lauderdale	FL
Juliao Garage Doors	Miami/Ft. Lauderdale	FL
Marko Door Products	Miami/Ft. Lauderdale	FL
Quick Response Garage Door Repair	Orlando	FL
Allied Doors West Florida	Southwest Florida	FL
Island Garage Door	Southwest Florida	FL
On Track Doors	Southwest Florida	FL
Banko Overhead Doors	Tampa	FL
Bayside Garage Doors	Tampa	FL
Discount Garage Doors	Tampa	FL
Precision Ovhd Garage Door Svc	Tampa	FL
Straight Up Garage Doors	Tampa	FL
All Florida Garage Door Svcs	W. Palm Beach	FL
At Your Service Garage Doors	W. Palm Beach	FL
The Garage Door King	W. Palm Beach	FL
Precision Garage Door Svc	Atlanta/Atlanta	GA
All Four Seasons Garage Doors	Atlanta	GA
CSS Garage Doors	Atlanta	GA
IDC Garage Door	Atlanta	GA
Integrity Garage Doors and Openers	Atlanta	GA
Legacy Garage Doors	Atlanta	GA
Overhead Door of Atlanta	Atlanta	GA

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Hicklin Overhead Doors	Des Moines	IA
Overhead Door	Boise	ID
A Absolute Garage Door	Chicago	IL
Aladdin Doors	Chicago	IL
American Doors	Chicago	IL
Beverly Garage Doors	Chicago	IL
Diamond Garage Door Repair & Svc	Chicago	IL
Garage Doctor	Chicago	IL
Garage Door Specialists	Chicago	IL
Garages Unlimited	Chicago	IL
K G Doors	Chicago	IL
Overhead Garage Door	Chicago	IL
Ray's Overhead Doors	Chicago	IL
Robert's Garage Door Professionals	Chicago	IL
Overhead Garage Door	Rockford	IL
Garage Door Doctor	Indianapolis	IN
Garage Doors of Indianapolis	Indianapolis	IN
Hamilton Garage Door	Indianapolis	IN
Paramount Garage Doors	Indianapolis	IN
Perfection Garage Doors	Indianapolis	IN
Precision Garage Door Svc	Indianapolis	IN
Overhead Door of Kansas City	Kansas City	KS
Overhead Door of Wichita	Wichita	KS
Absolute Overhead Door Svc	Louisville	KY
Access Garage Door	New Orleans	LA
Ron Dulmaine & Sons Garage Doors	Barnstable	MA
Goodrow Door Solutions	Boston	MA
Integrity Overhead Doors	Boston	MA
Mass Garage Doors Expert	Boston	MA
McCabe's Garage Door	Boston	MA
Precision Door Service	Boston	MA
Thompson Overhead Doors	Boston	MA
2 Guys With Tools	Springfield	MA
Bob's Overhead Door Repair	Baltimore	MD
Fred C Johnson	Baltimore	MD
Automatic Doorz	Baltimore	MD
495 Garage Door	Washington D.C.	MD
Overhead Door of Washington DC	Washington D.C.	MD
DSI Door Services	Portland	ME
A-1 Garage Door Repair Systems	Detroit	MI
All Star Garage Door	Detroit	MI
Five Star Doors	Detroit	MI
Mammoth Door & Construction	Detroit	MI
Firehouse Doors	Flint	MI
West Michigan Garage Doors	Grand Rapids	MI
Garage Doors & More	Kalamazoo	MI
AA Garage Door Service	Twin Cities	MN
Advanced Garage Door Solutions	Twin Cities	MN
Apple Valley Garage Door	Twin Cities	MN
Aspen Garage Doors	Twin Cities	MN
Champion Garage Doors	Twin Cities	MN
Garage Doors Plus	Twin Cities	MN
Metro Garage Door	Twin Cities	MN
Reliable Garage Door	Twin Cities	MN
The Garage Door Guy	Twin Cities	MN
Mighty Eagle Garage Doors	Branson/Harrison	MO
Central Garage Door	Columbia	MO
Bousman Door	Kansas City	MO
Door Systems	Kansas City	MO
Overhead Door of Springfield	Springfield	MO
CGX Overhead Door	St. Louis	MO
Martin Door & Window	St. Louis	MO
Overhead Door of St Louis	St. Louis	MO
The Wright Door	St. Louis	MO
Partridge Door	Jackson	MS
Advanced Garage Door	Memphis	MS
Elite Garage Door Service	Charlotte	NC
Garage Door Guys & More	Charlotte	NC

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Open Up Garage Door	Charlotte	NC
ProTec Garage Door	Charlotte/Hickory	NC
All American Ovhd Garage Door	Raleigh/Durham	NC
Grand Openings Garage Door	Raleigh/Durham	NC
Metro Overhead	Omaha	NE
Midtown Doors & Services	Omaha	NE
Elite Door of New England	New Hampshire	NH
Jersey Coast Garage Door	Atlantic City	NJ
All US Doors	NYC Area	NJ
Central Jersey Garage Door	NYC Area	NJ
Edward's Garage Doors	NYC Area	NJ
Jimmy's Garage Door Svc	NYC Area	NJ
Lucenti & Sons	NYC Area	NJ
Precision Ovhd Garage Door Svc	NYC Area	NJ
Hunter Door	Philadelphia	NJ
Smolar Garage Door Services	Philadelphia	NJ
TGS Garages & Doors	Philadelphia	NJ
Overhead Door of Albuquerque	Albuquerque	NM
Precision Garage Door	Albuquerque	NM
All Access Garage Door	Las Vegas	NV
Damian Douglas Garage Door	Las Vegas	NV
Martin Garage Doors of Nevada	Las Vegas	NV
Action Garage Door	Reno/Tahoe	NV
Elite Garage Door Service	Reno/Tahoe	NV
Empire Overhead Doors	Albany	NY
Greene Overhead Door	Albany	NY
Precision Door Service	Buffalo	NY
Adoor-Me Garage Doors	NYC Area	NY
Advantage Overhead Doors	NYC Area	NY
All Family Garage Doors	NYC Area	NY
H&O Garage Doors Masters	NYC Area	NY
Roll-O-Matic Garage Doors	NYC Area	NY
Senke's Specialty Service	Syracuse	NY
Cincinnati Door & Window	Cincinnati	OH
PDQ Door	Cincinnati	OH
LG Exteriors	Cincinnati/Dayton	OH
A1 Garage Repair	Columbus	OH
All Pro Overhead Door Systems	Columbus	OH
Columbus Ohio Garage Door	Columbus	OH
Deluxe Door Systems	Columbus	OH
Door Depot	Columbus	OH
Grove Overhead Door	Columbus	OH
Pioneer Overhead Garage Door	Columbus	OH
Buckeye Door Sales	Dayton	OH
Action Door	Northeast Ohio	OH
Homenik Door Co	Northeast Ohio	OH
Lake County Door	Northeast Ohio	OH
Potter Overhead Door	Northeast Ohio	OH
Precision Ovhd Garage Door	Northeast Ohio	OH
Cascade Garage Doors	Bend	OR
American Overhead Door	Eugene	OR
Discount Garage Doors	Medford	OR
Dave's Garage Doors	Portland	OR
Ever-Green Garage Doors	Portland	OR
Genuine Garage Doors	Portland	OR
Precision Door Service	Portland	OR
Beez Garage Door Services	Portland/Salem	OR
Overhead Door of Allentown	Allentown	PA
AIM Garage Doors	Harrisburg	PA
Alan Conkling Garage Door	Philadelphia	PA
Apex Overhead Door	Philadelphia	PA
Master Garage Door Svcs	Philadelphia	PA
McBrothers Overhead Doors	Philadelphia	PA
Secure For Sure	Philadelphia	PA
Emergency Door Services	Pittsburgh	PA
Garage Door Doctor	Pittsburgh	PA
McMurray Garage Doors	Pittsburgh	PA
Baker Door	York	PA

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Fagan Door	Providence	RI
Overhead Door Garage HQ	Providence	RI
Garage Door Guru	Charlotte	SC
Precision Garage Door Svc	Columbia	SC
American Door Masters	Greenville/ Spartanburg	SC
Innovative Door Systems	Greenville/ Spartanburg	SC
AAA Overhead Door SC	Savannah	SC
Access Door	Chattanooga	TN
Precision Door Service	Knoxville	TN
Precision Door Service	Memphis	TN
Blair Garage Door	Nashville	TN
Ace Garage Doors	NE Tennessee	TN
Always Available Garage Door Repair	Austin	TX
Cedar Park Overhead Doors	Austin	TX
PSR Garage Doors	Austin	TX
Action Garage Door Repair	Dallas/Ft. Worth	TX
Specialists		
Complete Overhead Door	Dallas/Ft. Worth	TX
Continental Overhead Doors	Dallas/Ft. Worth	TX
Family Christian Doors	Dallas/Ft. Worth	TX
Fast Fix Garage Door	Dallas/Ft. Worth	TX
Garage Doors Repairs & Installations	Dallas/Ft. Worth	TX
Independent Overhead Doors	Dallas/Ft. Worth	TX
Lone Star Garage Doors	Dallas/Ft. Worth	TX
Nation Overhead Door and Gate	Dallas/Ft. Worth	TX
Plano Overhead Garage Door	Dallas/Ft. Worth	TX
Welborn Garage Door	Dallas/Ft. Worth	TX
Yes Doors	Dallas/Ft. Worth	TX
Atlas Overhead Door	Houston	TX
First Call Garage Doors	Houston	TX
Garage Door Doctor	Houston	TX
Lake Woodlands Garage Door	Houston	TX
Precision Garage Door of Houston	Houston	TX
Quality Door Service	Houston	TX
A1 Garage Doors	McAllen/Brownsville	TX
Cobalt Overhead Doors	San Antonio	TX
Hollywood-Crawford Door	San Antonio	TX
Overhead Door of San Antonio	San Antonio	TX
Precision Ovhd Garage Door Svc	San Antonio	TX
All Area Overhead	Waco/Temple	TX
A Plus Garage Doors	Salt Lake City	UT
Advanced Door	Salt Lake City	UT
Blake Door Systems	Richmond	VA
Garage Door Geeks	Richmond	VA
Family Prestige Garage Doors	Virginia	VA
Excel Doors	Virginia	VA
Four Seasons Garage Doors	Virginia Beach/ Norfolk	VA
J&S Ovhd Garage Door Svc	Virginia Beach/ Norfolk	VA
Precision Door Svc of Hampton Roads	Virginia Beach/ Norfolk	VA
A-1 Garage Door	Washington, D.C.	VA
Academy Door & Control	Washington, D.C.	VA
Advanced Garage Doors	Washington, D.C.	VA
Affordable Door	Washington, D.C.	VA
DistribuDoors	Seattle	WA
Fresh US Air	Seattle	WA
Precision Door Service	Seattle	WA
Rainier Garage Door	Seattle	WA
Rainier Pacific Garage Doors	Seattle	WA
Sound Door Services	Seattle	WA
The Door Works	Seattle	WA
Adam Overhead Door	Milwaukee	WI
American Overhead Door	Appleton	WI
A Better Garage Door Svc	Waukesha	WI

*This list is accurate as of Feb. 8, 2017. The publishing of this list is not an endorsement of these companies by D+AS.