



Distinguished Service Award honoree makes history

Third time's a charm

History was made at Expo 2020 when Flossie Miller, the executive vice president of Miller Edge, received the Distinguished Service Award from the International Door Association (IDA). Kevin Pettiette, president of IDA, presented the award at the President's Awards Banquet on March 5 at the Salt Palace Convention Center in Salt Lake City, Utah.

Historic moment

For the first time, three people from the same company have received the IDA Distinguished Service Award. In addition, when Flossie earned the 2020 award, it marked the first time three people from the same family have been honored with this distinguished recognition.

Flossie's late father, Norman K. Miller, received the award in 1991, and her brother, Bearge Miller, accepted the same award in 2015. Flossie said, "This is a great honor, and I'm incredibly humbled. Reflecting on all the family memories associated with this award reminded me of how proud I felt when my father and my brother both received it."

A worthy company

Miller Edge was co-founded by Norman Miller and his two brothers in 1937. In the past 63 years, the company has grown into a major manufacturing supplier of safety products in the door and gate industry.

Norman was one of the original pioneers of safety products. In 1956, he launched the first electrically activated reversing edge sensor, and the following year he was issued the first patent for an electrically activated safety edge for hangar doors.

Bearge was appointed president of the company in 1990. Since then, Miller Edge has expanded with new facilities in Pennsylvania and Arizona, and the company has been issued multiple patents for various edge and sensor products.

Flossie has held multiple positions in Miller Edge since she joined the company in 1988, including marketing coordinator, director of marketing, and now executive vice president.

The apple doesn't fall far...

Like her father and brother, Flossie has been an active participant and volunteer in the industry while serving in various associations and committees dedicated to promoting safety and awareness—while also making a name for herself. See "Flossie Miller: Milestones" for a list of her career achievements and awards.



Flossie's father, Norman Miller, and brother, Bearge Miller, also received the Distinguished Service Award in 1991 and 2015, respectively.

Flossie Miller: Milestones

- 1984** Drexel University, bachelor's degrees in both business administration and communications
- 1988** Joins family-owned Miller Edge
- 1992-1995** Serves as director of FWGDA
- 1994-1997** Serves as director of IDEA
- 1995-1997** Serves on IDA Board of Directors
- 1996** Arizona State University, master's degree in business administration
- 1997** Receives the IDEA Director Service Award
- 2005-2007** Takes a sabbatical to work for Lodi Garage Doors and More in Phoenix, Arizona
- 2011** Receives IDEA Certified Door Dealer Consultant (CDDC) certification
- 2012-2018** Serves on IDA Board of Directors
- 2014** Helps create the IDA Young Professionals Network (YPN)
- 2015** Receives Automated Gate Systems Designer (AGSD) certification
- 2016** Is promoted to executive vice president of Miller Edge
- 2017** Receives Presidential Service Award from Randy Oliver
- 2018** Receives IDA Director Service Award
- 2020** Receives IDA Distinguished Service Award

Through the years, Flossie has provided hours of volunteer services to charitable groups, and she was also instrumental in starting the IDA Young Professionals Network (YPN), a group formed as a dedicated peer network and mentorship program designed to benefit young IDA professionals.

Passing the torch

Flossie said, "When I started in the door industry, my dad introduced me to many "garage door uncles" who I could count on to answer questions and offer guidance. I wanted to assure the same sense of family and community to the next generation of garage door professionals, so I thought the YPN program would be helpful to them and would contribute to a secure future for IDA."

Ranee Patel, vice president of Loading Dock, worked closely with Flossie to establish the YPN program. Patel said, "With Flossie's influence on the IDA Board, she was very instrumental in developing the YPN and the program's vision. Without her support, passion, and enthusiasm, it's hard to imagine what the industry would be." ■