

Letters to the Editor

Run Local Reaction

To the Editor:

I read your article on Run Local Garage Door, and I thank you for exposing these guys. I have worked for 20 years in the business, and I know how much damage this kind of operation can do to the garage door industry.

In my area, he has stopped advertising in Google but has continued to advertise in Bing and Yahoo. How can we inform Bing and Yahoo about the potential damage to future customers? Please let me know if

there is anything I can do.

Thanks for looking out for us.

Thomas A. Szymanski
Secure Garage Door
Queens, N.Y.



Run Local Is Running?

To the Editor:

I think Run Local Garage Door has changed its name to Team Garage Doors. Run Local had been in our Utah market, but they suddenly stopped advertising. Within a week, www.teamgaragedoors.com seemed to replace them.

I called the number for Team Garage Doors, and they are using a call center in Michigan, but they would not tell me the location of their main office. They sound just like the people in your article.

Ryan Jewell
A+ Garage Doors
Herriman, Utah

Editor's Note: On Aug. 21, we called the Team Garage Door number at 877-695-6352. A male with broken English answered (common with Run Local). We asked if they were a call center, and he confirmed that.

We asked if he is located in Center Line, Mich., but he wouldn't answer the question. Instead, he just kept saying that he has service people in our area and just needed our ZIP code.

We explained that we simply wanted some basic information about the company we were dealing with. He continued to refuse to reveal his location and finally told us to hold. Then I heard him ask someone what he should do. He hung up.

Problem solved!

Same Business, Different Name?

To the Editor:

Your article on Run Local was very good. In our area, we have a new company that just popped up: www.courtesygaragedoor.com. I believe that this is the same company as Run Local.

It is just terrible that there is nothing that can be done about them. If we had a licensing requirement like plumbers and electricians, this riff-raff might go away.

I think Google bears some of the blame. They preach and threaten how they will bump your position for using multiple sites, but they continue to let this go on.

Thanks again for the article and letting me vent.

[Name withheld]
North Carolina

Editor's Note: The websites for courtesygaragedoor.com and teamgaragedoors.com are almost identical, and the two domains were purchased by the exact same company on the exact same date (May 28, 2013). It's possible that this date was shortly after ABC News taped its interview with Run Local, exposing its practices.

WWW.ENCONELECTRONICS.COM

ENCON CONNECTS YOU TO SUCCESS

4 Warehouses
70 Manufacturers
Thousands of STOCK Products

CAGOI Certified Team
Free Support / Expert Knowledge
10 Technicians / Se Habla Español

Everyday LOW PRICES
Access Control / Ped Hardware
Gate & Commercial Door Operators

SAME DAY Shipping
Speedy Delivery
1 Huge Bay Area Location

YOUR DISTRIBUTOR

800.782.5598