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**Tips** Good Ideas for Your Business  
technical

## ASK JOE HETZEL

DASMA Technical Director

### Difficult landlords and wind-resistant doors

**Q** *I am a renter having a problem with the automatic door on my garage. The building owner refuses to help me. What should I do to get the problem solved?*

**JOE:** First, contact the garage door opener manufacturer and (if known) the garage door manufacturer to help clarify and define the problem. Be sure to ask what safety issues might be involved. Then, take the information to the owner. A dealer qualified to handle the problem should be involved.

**Q** *I want to have my garage door replaced with one that would be strong enough to withstand high winds. How do I go about this?*

**JOE:** First, you should ask a local dealer if there are requirements in your area for high-wind construction involving replacement doors. You may also want to ask your local building department.

Second, if your garage is next to a very large, open field or within 1/4 mile of a lake or wide river, you should mention this to the dealer since it might require a door with extra reinforcement.

And third, if you do purchase a door made to withstand high winds, ask the dealer to show you what aspects of the door make it resistant to high winds, including a comparison of the installed door to the instructions you will be given as part of the door package. Remember that the garage framing should adequately support the stronger door. ■

